

January 2021 Meeting Minutes

Board Members Present via Teams

Shelley Taub, LeRon Coleman, Ivana Maplanka, Kelly Daly Flynn, Eric Lindemier, Benjamin Greenwald, LeRon Coleman

Board Members Not Present

Gwen Markham, Dennis Yeager

Staff Present via Teams

Christina Nicholas, Crystal Mosby, Sherrie Cook, Megan Phillips, Emily Springer, Bradley Sharp, Tradina Taylor, Dana Lasenby, Nicole Lawson, Cathie Yunker, Rachel Rhodes, Siiri Sikora

Roll Call/Introductions

Shelley Taub called the meeting to order at 1:00 p.m.

Public Hearing Comment

No members of the public were present.

Director's Report ~ *Christina Nicholas, Director of Substance Use Services, Siiri Sikora, Community Liaison Supervisor*

Fond Farewell ~ *Christina Nicholas, Director of Substance Use Services*

Commissioner Shelley Taub has decided not run for another term. This relinquishes her duties of sitting on Oakland Community Health Network's (OCHN) Oversight Policy Board (OPB) by the Oakland County Board of Commissioners. Shelley served on the OPB for more than a decade. In that time, she showed her sincere dedication to the OPB, OCHN and, most importantly, the people we serve. Having been integral in smoothly transferring the board from an Advisory Council under Oakland County, Shelley was voted in as Chair and has served in this role for the past six years. We extend our deepest gratitude to Shelley for her service and know she will continue to advocate for Oakland County citizens. Shelley was recognized at the OCHN general board meeting on January 19, 2021 for her service on the OPB.

New Board Chair ~ *Christina Nicholas, Director of Substance Use Services*

The board appointed a new chairperson. Kelly Flynn was nominated by Shelley Taub. Nomination was seconded by Eric Lindemier and all members present approved the nomination.

MDOC Contract ~ *Christina Nicholas, Director of Substance Use Services*

OCHN assumed responsibility to fund, monitor, and deliver substance use disorder services to individuals under the supervision of the Michigan Department of Corrections (MDOC). Several OCHN substance use providers have experience supporting individuals with involvement in the justice system. Therefore, the transition went fairly well. COVID-19 brought challenges related to communication between OCHN, providers, and MDOC probation and parole agents however, all parties are working well together to sort out any issues. Siiri Sikora, Supervisor of Justice Initiatives, will present an update and data as it relates to this new service system.

MDOC Services and Data~ Siiri Sikora, Community Liaison Supervisor

In April 2020, OCHN hired a Behavioral Health Systems Liaison who is the primary contact between OCHN, Michigan Department of Corrections and the Substance Use Provider Network. The liaison's primary responsibilities include: assistance with system navigation, bridging communication and problem solving between those entities. OCHN has provided various learning opportunities to the MDOC agents to assist with transition and navigation of referral process, and the liaison is available to assist with one-on-one consultation as needed. New training opportunities are currently being developed in coordination with OCHN's communication team, while also attending MDOC's monthly staff meetings. After an initial transition period, OCHN has seen a positive shift in accurate referrals, timely reporting requirements, etc.

OCHN tracks data on each MDOC referral and is currently working with the IT Department on finishing the PowerBi Dashboard.

Q: How are the individuals records tracked during the referral process? ~ Shelley Taub

A: As individuals are referred into the process, their records are included in the smartsheet with their referral and then included into their electronic Health record (HER)~ Siiri Sikora

Q: How are people served being linked to out patient services or to peer recovery coaches? ~ Eric Lindemeir

A: The MDOC Agents have been provided access to outpatient services lists. The OCHN Liaison will also be able to provide information to the individuals and help connect them to services. The network providers will also be able to provide information and access to services as well ~ Siiri Sikora

Treatment ~ Sherrie Cook, Lead Clinical Analyst, Bradley Sharp, Clinical Analyst

Trauma Informed Care

OCHN is sponsoring a Trauma Informed Care Training for Substance Use Professionals. The training is scheduled for February 11 & February 18, 2021. The sessions are the same, two days are offered to allow flexibility for individuals to attend. The training will include topics such as re-traumatization, self-regulation strategies and other relevant content.

Provider Re-location

Therapeutics LLC is moving from Wixom to a larger site in Walled Lake and will be opening a site in Pontiac soon. Therapeutics LLC provides Medication Assisted Treatment (MAT) and Case Management Services. This expansion will allow additional access to treatment.

Performance Based Service Models

OCHN and Substance Use Residential Providers are working together to implement a Performance Based Service Model this spring. Providers who demonstrated improvements in successful completion of treatment rates will be eligible to earn incentives based on a framework developed by OCHN Fiscal Services.

ACCESS ~ Megan Phillips, Manager ACCESS Services

One of the department goals for Access, which also ties into the OCHN Annual Plan, is to meet all ongoing requirements to successfully maintain compliance with National Committee for Quality Assurance (NCQA) accreditation standards, and all other external audits conducted by MDHHS. Using our call center which feeds into a Power Bi report, we can monitor the two standards that Access must meet each quarter: answering calls on average within 30 seconds and having a call abandonment rate of less than 5%.

Prevention ~ Rachel Rhodes, Prevention Coordinator

Provider Financial Audits

In addition to the annual program reviews and mini financial audit, prevention contracts are randomly selected at least every two years to undergo a thorough financial audit from our finance team. A financial audit was initiated for Arab American Chaldean Council (ACC). As it currently stands, the finance team hasn't noted any erroneous billing or anything that appears glaringly out of compliance. Routine financial audits were completed for Common Ground-The Sanctuary and Student Leadership Services (SLS) in previous years.

SOR II Grant

It has been challenging getting SOR II up and running, but we have successfully started a group at the Boys and Girls Club Troy location on January 11, 2021. We are looking to have the Auburn Hills location groups start sometime after February and Pontiac Boys and Girls Club in the spring. Common Ground is securing alternative schools in the Pontiac area and should be starting those within the next month or so.

Community Needs Assessment

The process for the Community Needs Assessment. The information was sent to the Contracts and Procurement Team. The RFP for the Needs Assessment Consultant was sent out the week of January 18th and will be due the beginning of February. Invitations for members to be part of the Community Epidemiological Workgroup (CEW) and the Community Strategic Prevention Planning Collaborative (CSPPC).

Old Business

There are currently four (4) open positions on the Oversight Policy Board. Representation for the open positions would preferably include, but not limited to persons with ties to a faith-based community, with a prevention background, an individual, a family member or close personal friend of an individual in active recovery who received services in the network, an individual, a family member or close personal friend of a veteran. Any interested individuals can apply to OCHN for consideration. The application is available on the OCHN website.

New Business

October meeting minutes were presented to the board. Motion was made by Kelly Flynn to approve minutes and seconded by Ivanna Maplanka. Motion was passed by all board members present.

Issues/Announcements

No issues or announcements

Shelley Taub adjourned the meeting at 1:57 p.m.